

So, it can be safely concluded that to survive in the modern competitive world, manufacturers will have to build knowledge, replenish it and disperse so that this knowledge can be put to best use for the accomplishment of their goals.

This research shows the current state of businesses operations towards knowledge management, proves the advantages and goals of knowledge management, and provides suggestions to use knowledge management in order benefit not only the Rubber Industry in Thailand, but also all types of businesses.

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