

1. What is the reality of charitable work organizations in the kingdom? This question is divided into number of questions, as following:

What is the kind of services offered in charitable work organizations?

What are the programs and activities offered in charitable work organizations?

What are the criteria related with the aspects of administrating and organizing?

What are the criteria related with water resources?

What are the criteria related humane resources?

What are the criteria related with programs and projects?

What are the criteria related with innovation and development?

What are the criteria related with charitable work organizations and local society?

2. What are the difficulties facing charitable work organizations in the kingdom? This question is divided into number of questions, as following:

What are the administrative and organizational obstacles?

What are the financial obstacles?

What are the obstacles related with human resources?

What are the obstacles related with developing and innovation?

What are the obstacles related with working environment and society?

3. What are the proposed planning indicators, which can be designed to achieve charitable work organizations role and propose solutions and recommendations to overcome their problem through scientific and field thinking?

1.5. Concepts of the study

1.5.1. Concept of Charitable Work

Johns Hopkins University identified the charitable sector as “a group of organizations have institutional features, separated from the government, never distribute profits and based on volunteerism”. Also, this term refers to union, assembly, institution, fund or company that doesn’t seek for profits. In other words, “any legal person that isn’t considered as a member of government, according to targeted law, it isn’t managed for profit purposes and the achieved profits can’t distributed www.ngoce.org”.

According to Anheier (2006), it considered the consideration of charitable work as social services contributing to fulfill the needs as: “a new reply for newly situation to face different needs and fulfill them for every humane need them, in the modern era”.

According to Al-qamiz (2006), charitable work is considered as the most important pillar of administrative success in modern country. It became the third layer of the developing layers because of the consequences due the efficiency of that layer, which is presented in economic, political and social balance, and charitable work, forming an essential pillar of balance and success of the country and society.

Concept of charitable institutions and organizations: there are a lot of names fall under institutional charitable work. It varies according to its goals but share they together in community volunteer service. It works according to regulations made by the Ministry of Social Affairs. It includes specialized charitable institutions, organizations or associations aiming for public interest or community and developing committees, according to the sword (2014).

